

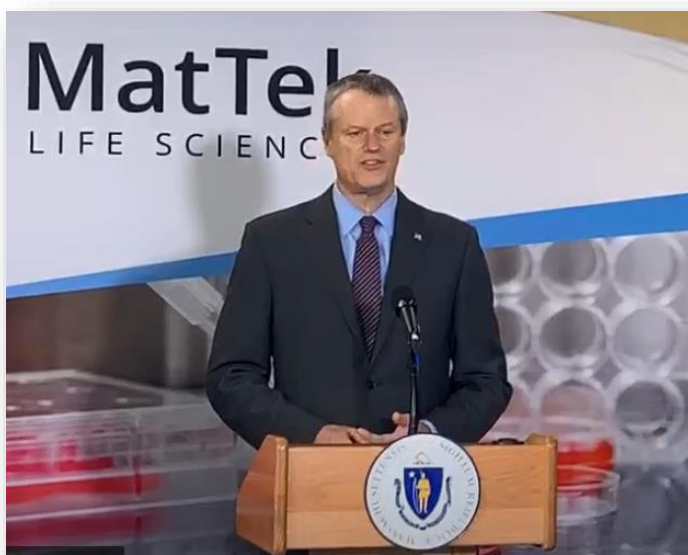
**Tuesday, May 12, 2020**  
**COVID-19 Command Center**  
**Massachusetts Emergency Management Agency**

## Situation Update

**Command Center Situation Reports will be issued Monday-Friday.**

### State Actions in Today's Report:

- Daily Case Update (link in sidebar)
- Governor Baker Visits Manufacturer in Ashland That Has Pivoted to Help the Commonwealth's Pandemic Response
- Supplemental Budget Bill Filed Today
- Update on Mobile Testing Numbers & DOC Data
- Update on Holyoke and Chelsea Soldiers' Homes



### Helpful Links:

- [Get Involved: Community Contact Tracing Collaborative](#)
- [Jobs Available to Assist Long Term Care Facilities](#)
- [Mass.Gov/covid19](#)
- [Massachusetts Emergency Management Agency](#)
- [Unemployment & COVID-19](#)
- [Dept. Of Transitional Assistance Online Portal](#)
- [FrontlineMA.org](#)
- [Emergency Childcare Site](#)
- [MBTA.com/covid19](#)
- [COVID-19 Cost Eligibility and Tracking Guidance](#)
- [Complete List of Emergency Orders & Guidance](#)

### Background on the Command Center

The COVID Command Center, under the leadership of Secretary Marylou Sudders and reporting to Governor Charlie Baker and Lt. Governor Karyn Polito, is the Commonwealth's single point of strategic decision making and coordination for the Administration's comprehensive COVID-19 response.



## Situation in Numbers

**Massachusetts** **current as of 5/12**

79,332 Total Cases ([click here for more information](#))

5,141 Deaths

401,496 patients tested to date by MA State Public Health Laboratory, hospitals and commercial laboratories.

**United States** **Last Updated 5/12**

Case numbers are updated regularly at noon. Saturday/Sunday reports are preliminary and have not been confirmed with state/territorial health departments.

### Total Cases Reported to CDC:

1,342,594 Total Cases

80,820 Deaths

55 Jurisdictions Reporting Cases (50 states, D.C., Puerto Rico, Guam, Northern Marianas, and US V.I.)

### Social Distancing Basics:

- ✓ Stay Home
- ✓ Call/Facetime/online chat with friends and loved ones.

If you go out for essential needs:

- ✓ Avoid crowds
- ✓ Stay 6 feet away from others
- ✓ Don't shake hands or hug
- ✓ Wear a face covering or mask if physical distancing is not possible.

## *State Actions Today*

### **Governor Baker Visits MatTek Life Sciences in Ashland**

Today, Governor Charlie Baker, joined by MatTek President Alex Armento, visited MatTek Life Sciences in Ashland, which has converted its facility to produce personal protective equipment and other essential items.

During his visit, the Governor provided his daily update on testing, hospitalizations, PPE distribution, and gave an update on the work of the Manufacturing Emergency Response Team. MatTek President and CEO Alex Armento shared how MatTek was able to pivot its operations to begin manufacturing PPE, test collection kits, and viral transport media. A stream of today's visit is available [here](#).

#### ***Testing:***

- Yesterday (May 11<sup>th</sup>) 6,339 new tests were reported in Massachusetts. Just under 400,000 total tests have been completed to date.
  - 12% of yesterday's tests were positive. Positive test rates have been under 20% for the past week.

#### ***Hospitalizations & Capacity:***

- As of May 11<sup>th</sup>, the number of hospitalizations has been trending downward.
- Approximately 3,100 are reported hospitalized.

#### ***Personal Protective Equipment:***

- As of yesterday, the Commonwealth delivered over 10 million pieces of PPE; this includes masks, gloves, gowns, and ventilators distributed to health care workers, first responders and others.
- The Command Center continues to aggressively pursue all supply chain avenues.

### **About MatTek Life Sciences**

MatTek Life Sciences is a Massachusetts-based company of 35 years, that is currently participating in the Baker-Polito Administration's Manufacturing Emergency Response Team (M-ERT). This initiative assists local manufacturers in transitioning operations to produce personal protective equipment (PPE) and other critical items needed to support the Commonwealth's ongoing response to the COVID-19 public health emergency.

Boasting a highly trained scientific staff, expertise in cell culture and building human tissues, and existing relationships with government agencies and the FDA, MatTek was uniquely positioned to shift their operations to support the Commonwealth's response to COVID-19. The transition from the manufacture of cell culture media to the production of viral transport media was streamlined with support from the M-ERT's experts, particularly MIT's System Design and Management program. In MatTek's normal operations, many of its 3D tissue types have been used in COVID-19 antiviral research - EpiAirway, EpiOral and EpiIntestinal - with the EpiAirway tissue being particularly relevant for this research, providing a human-based platform for scientists to get more relevant results much faster than if they used animals.

In addition to providing essential products for COVID-19 research, six weeks ago MatTek also pivoted labs and staff into producing hand sanitizer, and has donated hundreds of liters to local first responders and medical facilities, and shipped thousands of liters across the country.

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MatTek has received grant support through the M-ERT's funding program launched last month to substantially increase their output of viral transport media. The Massachusetts Life Sciences Center is among the M-ERT partners that have made capital funding available to pivoting manufacturers.

***About the Manufacturing Emergency Response Team (M-ERT)***

The M-ERT is a coordinated response by the Baker-Polito Administration and leading academic and industry stakeholders to support the Commonwealth's manufacturers in their efforts to produce much-needed supplies for front-line workers and the health care system. The M-ERT is led by the Massachusetts Technology Collaborative (MassTech) and members include representatives from: Massachusetts Life Sciences Center, Advanced Functional Fabrics of America (AFFOA), MIT, MIT Lincoln Labs, the University of Massachusetts Lowell, Worcester Polytechnic Institute (WPI), the Massachusetts Manufacturing Extension Partnership (MassMEP), Associated Industries of Massachusetts (AIM), and other industry partners.

The M-ERT also launched \$10.6 million in new funding to help manufacturers scale their operations to produce PPE and other critical items. Companies can apply for grants through an online form for equipment, materials, supplies, workforce training and other needs. A Review Committee will process applications based on criteria including production timeline and recommend grant awards.

The M-ERT has graduated 27 companies that have produced almost 3 million PPE items to date. As of Thursday, 704 companies in total have reached out to participate in the M-ERT initiative, including 434 from Massachusetts.

**Supplemental Budget Bill Filed ([News Release](#))**

The Baker-Polito Administration today filed a supplemental budget bill for Fiscal Year 2020 (FY20) which will authorize \$1 billion in spending necessary to cover incurred and expected costs during the COVID-19 public health crisis. It is expected that this spending will result in no net cost to the Commonwealth, after anticipated federal reimbursement and other federal funding sources.



These expenses include the purchase of Personal Protective Equipment, rate adjustments for providers of congregate care and other essential human services, incentive pay for state employees on the front lines at certain facilities in operation 24 hours a day, costs of temporary field hospitals and shelters, National Guard pay, the first statewide contract tracing program in the country, emergency child care for essential workers, and increased costs of local housing authorities and of the family and individual shelter system.

This authorization will enable the Commonwealth to leverage federal financial support, most notably, aid from the Federal Emergency Management Agency (FEMA), which can only reimburse state spending resulting from eligible disaster response activities. This legislation would ensure that adequate state spending has been authorized to allow the Commonwealth to continue to protect the public unimpeded until the federal reimbursement process can be realized.

COVID-19 costs not supported by FEMA reimbursement will, to the extent possible, be matched to other available federal revenue sources, including the federal Coronavirus Relief Fund established in the federal Coronavirus Aid, Relief, and Economic Security Act (CARES Act).

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The bill would also attribute federal reimbursements to FY20 if they are associated with COVID-19 response costs incurred in FY20, allowing the use of revenue sources without putting the FY20 budget out of balance.

**Update on Mobile Testing Numbers for Long Term Care, Assisted Living Residences and EOHHS Sites**

**Onsite Testing**

Date	Number of Tests Completed	Facilities Visited
5/12	827	9
<b>Total (as of 5/12)</b>	<b>39,479</b>	<b>649</b>

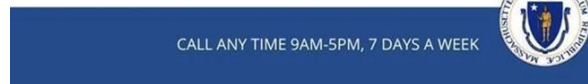
<b>COVID-19 Cases in Long-Term Care (LTC) Facilities (as of 5/12)</b>	
Residents/Healthcare Workers of LTC Facilities	<b>16,788</b>
LTC Facilities Reporting at Least One Case of COVID-19	<b>336</b>
Deaths Reported in LTC Facilities	<b>3,095</b>

**Mobile Testing at EOHHS Group Homes & Care Sites (as of 5/12 by Fallon Ambulance Service)**

<b>DDS, DMH, DCF and DPH Facilities</b>	
Clients	8,708
Staff	13,736
<b>Total Tests</b>	<b>22,444</b>
Number of Locations	<b>1,416</b>



**NURSING HOME  
FAMILY RESOURCE LINE  
617-660-5399**



***Other Important Updates***

**Department of Corrections Data**

Data from the Massachusetts Department of Correction’s (DOC) on-site testing program is now included in the DPH Daily COVID-19 Dashboard. [You can find the DOC data here on page 31.](#)

**National Nurses Week (May 6-12)**

This week the Department of Public Health posted flyers in all DPH public health hospitals to recognize and thank hard-working nursing staff for their extraordinary efforts.



**Holyoke Soldiers’ Home Update**

- The Holyoke Soldiers’ Home has been intently focused on following infection control procedures and maintaining best practices for the safety of veteran residents and staff, and to support the recovery of veterans as the health status of many stabilizes.

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- Veteran residents' health is being monitored and retesting is being conducted for veterans both on- and off-site as clinically appropriate. As results are received, veteran residents are being cohorted and further monitored. Recovery units are being identified and readied for residents.
- A full-time in-house Occupational Therapist is onsite this week to support the resumed physical rehabilitation services for veteran residents. Additional social and recreational activities are also being added back in while maintaining social distance and proper usage of PPE.
- Ensuring adequate staffing levels remains a central focus of the Holyoke Soldiers' Home Clinical Command, and the Home remains above the industry standard for staffing based on Hours Per Patient Day (HPPD). The Holyoke Soldiers' Home Clinical Command continues to respond to the COVID-19 outbreak while bringing on additional management staff for nursing, facilities, and administration staff to build capacity for resuming regular operations and moving to the recovery phase; Additionally, infection control staff is developing plans for dedicated recovery units.
- Regular family communication continues from Holyoke Soldiers' Home staff through video chat, using donated iPads, and the Family Hotline is available for ad hoc updates with support from social work and clinical staff.
  - Families can call the Family Hotline at 413-552-4764 Monday - Friday 8:00 a.m. - 4:00 p.m. Families can also request updates via email at [CommunicationsMailbox-HLY@Mass.gov](mailto:CommunicationsMailbox-HLY@Mass.gov).
  - Please note the Soldiers' Home can only share medical information about a resident with the authorized health care proxy on file. If a family member requests an update and is **not** the health care proxy, the name of the health care proxy will be shared and it will be suggested that the health care proxy should call and request the update.
- Governor Charlie Baker has advised flags be lowered to half-staff until the end of the public health emergency at the Soldiers' Home in Holyoke, Soldiers' Home in Chelsea, as well as the Massachusetts Veterans Memorial Cemetery in Agawam and Winchendon due to the fact Military Honors are unavailable during this public health crisis.
- **The total numbers at the Holyoke Soldiers' Home as of Tuesday May 12:**
  - 88 veteran resident deaths (74 positive, 13 negatives, 1 unknown)
  - Testing results of all residents:
    - 87 veteran residents have tested positive
      - All residents at the dedicated skilled nursing unit at Holyoke Medical Center were retested, and several results came back positive, causing the uptick in today's positive numbers. The vast majority of veterans who newly test positive are asymptomatic.
    - 49 veteran residents have tested negative
  - Resident locations:
    - 104 residents are onsite
    - 32 residents are offsite
      - 31 residents are at a dedicated skilled nursing unit at Holyoke Medical Center
      - 1 resident is receiving acute care offsite
- 83 employees have tested positive

**Chelsea Soldiers' Home Update**

- Brighton Marine generously donated 175 [iPads to the Soldiers' Home](#). These will help keep Veterans connected throughout the pandemic. Brighton Marine previously donated 25 iPads in April.



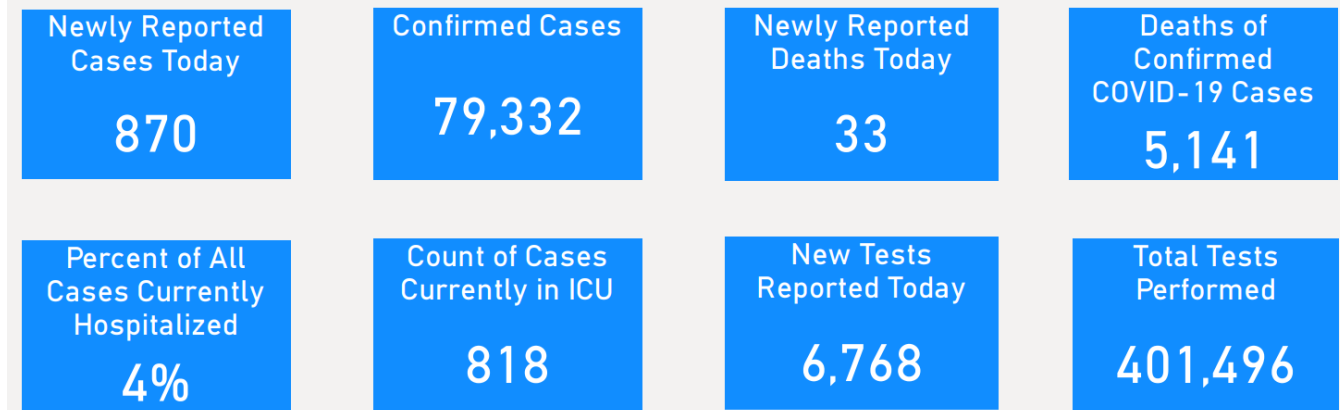
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- The Chelsea Soldiers' Home received an additional shipment of N95 masks, as well as a donation from the VA Healthcare System of masks, face shields, gowns, and hand sanitizer. The Home continues to enforce proper staff usage of Personal Protective Equipment (PPE) and closely track and supplement the supply. Staff have been provided PPE core competency training, the entire facility is rounded on daily for infection control quality assurance checks, all units have been provided with educational materials, and there are daily cleanings throughout the facility in addition to frequent terminal cleaning.
- Veteran residents' health is being monitored and retesting is being conducted for veterans both on- and off-site as clinically appropriate. As results are received, veteran residents are being cohorted and further monitored. Additional isolation space has been identified and is being readied if needed.
- The Chelsea Soldiers' Home is safely reintroducing recreation activities, respecting social distancing, to support residents' mental and emotional health during this challenging time. This will include socially distanced group activities to cope with the impact of the virus, as well as mindfulness, living well, and coping with other concerns.
- The Chelsea Soldiers' Home clinical command continues to respond to the COVID-19 pandemic, including regular coordinating calls with the VA Health Care System, monitoring and enforcing staff use of personal protective equipment (PPE), and closely monitoring staff levels, supplementing as necessary with support from contracted staff. The Home has reviewed its infection control and clinical operations with additional experts.
- There have been more than 130 video visits between veteran residents and their loved ones complete with support from the Chelsea Soldiers' Home Social Work team and staff. Families can request updates on their loved ones by contacting the Home at [CSH@mass.gov](mailto:CSH@mass.gov) and through phone and video conversations. Medical information can only be shared with an authorized health care proxy.
- Governor Charlie Baker has advised flags be lowered to half-staff until the end of the public health emergency at the Soldiers' Home in Chelsea, Soldiers' Home in Holyoke, as well as the Massachusetts Veterans Memorial Cemetery in Agawam and Winchendon due to the fact Military Honors are unavailable during this public health crisis.
- **The total numbers at the Chelsea Soldiers' Home as of Tuesday May 12:**
  - 37 veteran resident deaths (30 tested positive, 7 tested negative)
    - Today's update included the death of one veteran resident who tested positive and was receiving comfort measures only at a hospital
  - 31 veteran residents who have tested positive
  - 184 veteran residents who have tested negative
  - 57 staff tested positive

## ***COVID-19 Public Health Data***

The Department of Public Health has made available the underlying data files the Department uses each day to produce the COVID-19 Dashboard, as part of a continued effort to expand the amount and type of data released to the public. The data files are updated and posted daily (**by 4pm**) with the dashboard report for the public, researchers, and media to download. **City and town case data are published weekly each Wednesday.** ([Find the Data Files Here](#)). Key data reflected in today's report is provided below:

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*Please Note:* Due to a later reporting deadline on Monday May 11, some deaths that might have been included in today's report were instead included in yesterday's report.

## Resources

### **COVID-19 Testing**

Looking for a COVID-19 test site? The Department of Public Health (DPH) has posted to their COVID-19 website information on testing and mobile testing site locations ([available here](#)). This information is updated twice weekly.

The Commonwealth's COVID-19 Command Center and MEMA have stood up regional isolation and recovery sites located in hotels across the state ([click here for more information](#)). Currently there are sites in Lexington, Pittsfield, Taunton, Northampton, and Everett. These locations are for individuals who:

- Are homeless (people who normally sleep at a shelter, on the street, for whom home is unsafe due to violence, or who do not have a permanent address) AND
- Who are COVID-19 positive OR have a medical provider's note recommending isolation and can safely isolate without medical supervision.

These sites are for individuals who have mild or moderate symptoms and do not need hospital level of care or nursing facility level of care. Medical treatment is not provided on site. As noted above, individuals must have a positive COVID-19 test or must have been seen by a medical provider and directed to isolate for them to be accepted. These locations cannot support individuals who need assistance with Activities of Daily Living or who need the level of care provided at a Skilled Nursing Facility.

For shelter providers located outside Boston, please call 617-367-5150 between the hours of 7 a.m. and 7 p.m. The intake coordinator will determine eligibility, register an individual for the program, and have the guest placed and transported to the nearest Isolation and Recovery location that has availability.

For shelter providers located in Boston please call 617-534-5050 to access sites in Boston.

### **Disaster Recovery Information**

On March 27, the President [declared](#) a Major Disaster Declaration for the Commonwealth of Massachusetts related to the COVID-19 pandemic response. Through this declaration, federal aid will be made available to cities

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and towns, state agencies, and certain non-profits in all Massachusetts counties to help pay for emergency protective measures (response costs) related to the COVID-19 pandemic. MEMA's Recovery Unit has developed a [webpage](#) with information and guidance on, but not limited to, disaster declaration, eligibility criteria, and the application process.

### **COVID-19 Public Resources Map**

MEMA, together with MA VOAD and other partners, has developed a [COVID-19 Public Resources Map](#) showing the location of resources available to the public, such as food banks, houses of worship, and Project Bread site locations. Please note that this map is not inclusive of all resources and is only as accurate as the information that has been provided to MEMA.

### **Massachusetts COVID-19 Response Dashboard**

MEMA has developed and maintains a public-facing COVID-19 ArcGIS Online dashboard, available [here](#). This dashboard is continuously updated and captures information about current COVID 19 case counts, cases by age, cases by county, hospital status, hospital bed status, death tolls, and deaths by age. Users should refresh the dashboard on a daily basis as enhancements are continuously being added.

## *Stay Informed*

- Get information from trusted sources. Visit <https://www.mass.gov/covid19> for the latest news, case counts, and lab testing results. Call 2-1-1 with questions. Text the keyword **COVIDMA** to **888-777** to receive notifications to your phone. To receive these notifications in Spanish, text **COVIDMAESP** to **888-777**
- Take care of your emotional health:
- Call 2-1-1 and choose the "CALL2TALK" option.
- Samaritans is continuing operations 24/7, as always. During this unprecedented time, it can feel overwhelming to receive constant messages about COVID-19. Call or text their 24/7 helpline any time at 877-870-4673.
- The Disaster Distress Helpline, 1-800-985-5990, is a 24/7, 365-day-a-year, national hotline dedicated to providing immediate crisis counseling for people who are experiencing emotional distress related to any natural or human-caused disaster, including disease outbreaks like COVID-19. This toll-free, multilingual, and confidential crisis support service is available to all residents in the United States and its territories.

## **Please share our Communications Resources**

### **Infographics**

- [Stop the Spread of Germs](#)
- Social distancing: for [youth](#) for [general audience](#)
- [Coping with stress or fear](#)
- What to do [if you are sick](#)
- 10 tips for at-home [quarantine or self-monitoring](#)

### **Short videos:**

- [How to Safely Cover Your Face Outside of Home](#)  
[10 Tips for at home quarantine or self-monitoring](#)



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- [Stop the Spread of Germs like Seasonal Flu and COVID-19 \(:30\)](#)
- [Help Prevent COVID-19 with Social Distancing \(:30\)](#)
- [How Young People Can Help Prevent COVID-19 with Social Distancing \(:30\)](#)
- [Coping with Stress and Fear from COVID-19 \(:30\)](#)
- [Stay Home - Save Lives \(:06\)](#)

**Spanish Radio Spots (available on request):**

- Prevent the Spread of Germs
- Social Distancing
- Stay Home. Stay Safe. Save Lives.

## *How to Help Out*

- [Donate](#) to the Massachusetts COVID-19 Relief Fund.
- Volunteer opportunities for health professionals: [Please click here.](#)
- Get involved with the new Community Tracing Collaborative: [Please click here.](#)
- Donate or sell personal protective equipment: [Please click here.](#)
- Health care facilities can learn more about [requesting personal protective equipment here.](#)
- Apply for Jobs at COVID-19 Temporary Care Sites [\(Details Here\).](#)

### **Give Blood:**

The COVID-19 virus has caused the cancellation of blood drives across the Commonwealth. There is an urgent need **now**. The Governor has deemed “Blood and plasma donors and the employees of the organizations that operate and manage related activities” as an essential service. Your support is needed to communicate to your residents that the need is urgent, and donating is a necessity to supply the hospitals with the blood our neighbors require. Donating blood is safe and people should not hesitate to give. In addition, there is a need for community blood drive sites in the eastern part of the state. Identifying donation sites is vital to meet the demand as we go forward. Your local knowledge, suggestions of sites, and potential partners are crucial to meeting the needs of our neighbors who need blood and blood products. To schedule a new blood drive contact Bill Forsyth at (617) 699-3808 or at email [William.Forsyth@redcross.org](mailto:William.Forsyth@redcross.org).

**Those who are healthy, feeling well and eligible to give blood or platelets, are urged to make an appointment to donate as soon as possible** by using the Red Cross Blood Donor App, visiting [RedCrossBlood.org](https://RedCrossBlood.org) or calling 1-800-RED CROSS (1-800-733-2767).

## *Requests for Red Cross Emergency Response*

### **American Red Cross**

The American Red Cross (ARC) of Massachusetts is committed to fulfilling our Mission of providing emergency relief to our neighbors following a home fire or other disaster. We have implemented temporary changes to our response protocols. ARC we will be responding to your requests for service with a virtual response and ask your assistance in sharing this information with your Incident Commanders and Dispatch Center personnel.

**Notification:** Continue to request a response by contacting our long-standing emergency line **800-564-1234**.

**When calling:** Please have contact information for the head of household for each displaced family unit.

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A point of contact from the Fire Department or Emergency Management on-scene that we can coordinate with if needed. Quick assessment as to extent of damage.

***What we will do:***

- Contact each head of household by phone or video chat. Open a virtual case for each affected family.
- Arrange for lodging if needed.
- Deliver a Client Assistance Card (financial assistance) to hotel, family member's home, etc.
- Provide Recovery guidance and assistance in the days following the incident.

If a virtual response is not possible, we will send a minimal number of Red Cross volunteers to the scene to orchestrate the virtual intake process. We value our partnership with your department and encourage you to contact us with any questions.